

**NOTICE OF THE PROTEA BRANCH MEMBER MEETING OF THE FINANCIAL  
INTERMEDIARIES ASSOCIATION OF SOUTHERN AFRICA (FIA) TO BE HELD ON  
20 FEBRUARY 2020 AT ROSEBANK UNION CHURCH, 38 ST ANDREWS RD,  
HURLINGHAM, SANDTON  
FROM 09H00 TO 13H00**

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**AGENDA**

**This is a regulatory CPD approved event, at no cost for members of  
the FIA that are paid up and registered on our data base.  
Non- members will have to pay R400.00 with registration.  
Total of 2.5 CPD hours.**

- 08H30            REGISTRATION / COFFEE (Snacks, tea, coffee, juice)**
- 09H00            WELCOME**  
**Caron Whitfield (*Chairperson FIA Protea Branch*)**
- 09H15            FIA FEEDBACK & MEMBERSHIP VALUE SURVEY**  
**Bernard Lubbe (FIA Regional Manager)**
- 09H45            Contract Validation at claims stage in the insurance industry: Living Benefits**  
**Alfred Banda (Sanlam)**
- 10H45            BREAK**
- 11H00            Contract Validation at claims stage in the insurance industry: Living Benefits**  
**Alfred Banda (Sanlam)**
- 12H30            LIGHT SNACKS**