

FIA SOUTHERN CAPE BRANCH ANNUAL GENERAL MEETING

To be held on **Friday, 7 February 2020**
from **09:30 to 13:45**
at **George Golf Club, George**

09:30	Arrival tea, coffee and signing in for CPD	Everyone
10:00	<p>FIA Annual General Meeting</p> <ul style="list-style-type: none"> ✓ Opening & welcome Present & apologies ✓ Conflict of Interest ✓ Approval of the Minutes of the AGM held on 8 February 2019. ✓ Chairman's report ✓ Treasurer's report ✓ Election ✓ FIA matters: <ul style="list-style-type: none"> • Cyber Risks and Security • Membership value survey 	<p>Isobel Rohwer</p> <p>Sandra Snowball</p>
10:45	<p>CPD – Principles of Management (2 HOURS)</p> <p><i>“A brief look at the classical business management teaching, looking at ways in which this thinking can better be built into the operation of a typical small to medium-sized insurance broking business to increase operational effectiveness (and hence profitability/ sustainability). “</i></p>	Peter Atkinson
12:45	Tea, Coffee break and signing out for CPD	Everyone
13:00	Guest speaker	Oakhurst
13:45	Meeting adjourns Lunch served	Everyone